# Health Department with a Community Health Center

East Central District Health
Department

& Good Neighbor Community
Health Center

# Demographics of our area

- Rural Nebraska
- Agriculturally based
- 52,400 individuals in 2,200 sq miles
- Prior to 1990 mostly Caucasian
- 904% increase in Latino Population between 1990 and 2000

# History of care for uninsured

- "La Clinica" Free clinic from 1996 until 1999
  - Not under the Health Department
  - Started by one committed Physician
  - No funding, all volunteer staff
  - Borrowed clinic, begged supplies
  - Used "medication samples"
  - Open two evenings per month
  - Served between 20-55 individuals/night

# Health Department forms

- November of 1998 Health Department was incorporated
- July of 1999 First Executive Director was hired for Health Department
- "Free Clinic" founding physician has moved and a very committed social worker is operating the clinic on her own time

#### Direct Services are Started

- In November of 2000, Board of Health accepts the move of the "Free Clinic" under the Health Departments Authority
- Health Department begins to formalize clinic
- Health Department looks for options to expand the clinic

# Planning for Expansion

- Application for a Healthy Communities Action Program (HCAP) HRSA Grant
  - -85% Infrastructure
  - 15% Direct Services
- Funded in September of 2001
- Already had very strong community support in place

#### **HCAP**

- One year of funding
- Strategic Planning for future services
- Management Information System
- Equipment
- Physician Assistant added to Staff
  - 50% of time in planning
  - 50% of time for direct services

# Strategic Planning Tool

# MAPP (Mobilizing for Action through Planning and Partnership

- Strategic Planning Tool
- A set of assessment methodologies
- A blueprint for partnership building
- A process for community driven change
- www.naccho.org

# MAPP compliments CHC

- MAPP has a very comprehensive assessment process that will assist in your successful application.
- MAPP builds community support and partners needed to support a CHC.
- MAPP has a clear process that is supported with multiple tools.

#### Results of MAPP

- 28 Agencies with formal MOA's with MAPP
- One overall committee
  - Nine sub-committees based on assessment findings
  - Sub-committees include Access to Medical Care, Pharmacy, Mental Health, Substance Abuse, Dental, Transportation, Web-sites

## Initiative to Expand Health Centers

- President Initiative to Expand Health Centers:
  - Five year plan beginning in FY 2002
  - 1,200 new or expanded health center sites
  - 6 million new patients served by health centers
  - Maintain commitment to community-based projects
- Of the 1,200 new sites: 630 will be new sites and 570 will be expanded sites

# Steps taken to become CHC

- Four MAPP assessments
- Visit CHC models, look at Governance
- Read the CHC Expectations PIN 98-23
- Education of Board of Health Members
- Mobilize the Community Players
- Education of Medical Community
- Stay focused and persevere
- Approval of Medical Community

# **Application Process Tips**

- Talk to the State Office of Primary Care
- Talk to State Primary Care Association
- Read the CHC Expectation PIN
- Discuss Governance Plan
- Talk to other CHC's that are operated using your chosen governance

# Public Entity Governance

- Health Department is the grantee
- Health Department and Good Neighbor Community Health Center are coapplicants
- Good Neighbor is incorporated
- Two Separate Boards
  - Board of Health has usual board
  - CHC has Board with 51% true CHC users

#### Our Governance

- Health Department retains authority over accounting and personnel policies
- Good Neighbor Board is the governing board of the CHC
- All employees are employees of the Health Department (FTCA insurance)
- Executive Director of Health Department and CHC are the same individual

# Financial Separation

- Same Accounting Polices
- Separate Accounting for each entity
- Separate Bank Accounts
- Separate Banks
- Separate Auditors
- Most employees work in one entity or the other (ED, COO, CFO)

# Challenges

- FTCA insurance application
- Medicare FQHC Cost Based Reimbursement
- Beginning Insurance Billing
- Pharmacy 340 application
- JACHO Accreditation

## Thank You

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